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ADDENDUM NO. 1

Date: January 7, 2015

ITB No. 15-0419

ITB Title: Purchase and Installation Of Five (5) Scanners

It is the vendor's responsibility to ensure their receipt of all addenda, and to clearly acknowledge all addenda within their initial bid or proposal response. Acknowledgement may be confirmed either by inclusion of a signed copy of this addendum with the initial bid or proposal response, or by completion and return of the addendum acknowledgement section of the solicitation. Failure to acknowledge each addendum may prevent the bid or proposal from being considered for award.

This addendum does not change the date for receipt of bids or proposals.

Question/Answers:

- 1) Section 2, Item #1 and Item # 2: Letter Q indicates that the vendor shall provide one year warranty at no charge: this warranty is an advanced exchange 1 year warranty with a next business day response time. Letter S indicates it must be same business day (less than 8 hours). That will be an uplift charge and therefore the requirements in the two letters contradict each other. Also, section T indicates it must be on-site repair. That also contradicts with letter Q, as the free advanced exchange warranty is not an on-site repair warranty. Please indicate the type of warranty Lake County is looking for?
- 2) See below.

Changes in original ITB language for Item # 1 and Item # 2:

Item # 1	Yes, Complies	No, Does Not Comply
S Upon verbal notification the vendors must have a service response time of eight (8) business hours or less next business day or less , Monday through Friday, 8:00 AM to 5:00 PM	_____	_____
T Vendor shall provide on-site repair or full unit replacement and shall be included in equipment maintenance (yearly warranty costs)	_____	_____

Item # 2	Yes, Complies	No, Does Not Comply
S Upon verbal notification the vendors must have a service response time of eight (8) business hours or less next business day or less , Monday through Friday, 8:00 AM to 5:00 PM	_____	_____
T Vendor shall provide on-site repair or full unit replacement and shall be included in equipment maintenance (yearly warranty costs)	_____	_____

Firm Name: _____ Date: _____

Signature: _____ Title: _____

Typed/Printed Name: _____